

Yanta, Judy

ATR

From: KDKBUGG@aol.com
Sent: Wednesday, January 02, 2002 9:29 AM
To: ASKDOJ
Subject: USDOJ Comments 'Microsoft case'



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Dear Attorney General & Ms. Kollar-Kotelly:

Concerning this Microsoft case:

As a consumer and user of Microsoft products, I am totally disgraced by our system of Justice not standing up to this Monopoly.

They have put out faulty products, that have costed hundreds of Trillions of dollars to consumers and businesses. Not to mention lost time.

How is it that Microsoft be treated any differently than another business? Are they above the laws of the United States?

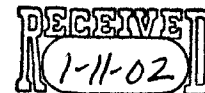
I have as a consumer asked Microsoft to correct the faulty products and replace or compensate all. They have ignored me. Why? Because they feel they are above the laws, and have to answer to no one.

I feel that they need to be ordered to recall all their faulty products and make restitution to all. They knew that they were selling incomplete or poor products, but they still sold them?

They made their Windows 95, 98, ME operating systems so a consumer has to upgrade pay them more money just to use it. I work for a small computer business and our tech spends some days 2-3 hours a day, at Microsoft support site trying to fix their problems? At whose expense? The business owners. If they were any other business they would have been forced to recall. Sounds like they have committed consumer Fraud to me, at the expense of millions of consumers?

Please see that Justice prevails. Thankyou.

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